

Privacy Policy

Last updated on October 8th, 2024

Privacy Policy

Currently the Digital Personal Data Protection Act, 2023 mandates the processing of digital personal data in a manner that recognizes both the right of individuals to protect their personal data and the need to process such personal data for lawful purposes. It applies to the processing of digital personal data in India, where the personal data is either (i) collected in digital form; or (ii) collected in a non-digitized format and subsequently digitized. It applies to the processing of personal data outside India also irrespective of the location of the entity processing in connection with offering goods or services to data principals located within the territory of India. Data Fiduciary is required to provide notice and obtain consent from the Data Principal on or before processing Personal Data. Notice accompanying a request for consent must inform the Data Principal of: (i) the Personal Data to be processed and purpose for which such data is to be processed; (ii) the manner in which Data Principal may exercise the rights; and (iii) the manner in which the Data Principal may make a complaint.

This Privacy Policy outlines the rules, practices and procedures adopted by **Jambavan Academy Private Limited** ("**Sports for Life**" or "**SFL**") regarding the collection, maintenance, usage, disclosure, protection, updation and processing of personal information provided by users on our website or application ("Platform"). By accessing our Platform and using the services provided, you acknowledge that you have read and understood, and consent to the terms set forth in this Privacy Policy. We understand that your privacy is important to you and are committed to safeguarding your privacy and protecting your personal information and ensuring its security through reasonable measures. We endeavour to collect only such information as is reasonably necessary to perform services for you or to respond to your inquiries. You are responsible for ensuring that the information you provide is accurate, complete and current; we will take reasonable steps to ensure that the information we collect and process is relevant to its intended use.

Please review this Privacy Policy periodically, as it may be updated from time to time. By continuing to use the Platform, you agree to any updates or modifications.

1. Personal Information

"Personal Information" refers to data that can be used to identify you, either directly or indirectly, such as your name, address, email, phone number, payment details, and other sensitive information as per applicable regulations.

Information Collected:

- Name
- Contact Information (phone number, email, address)
- Payment details (e.g., bank account or payment gateway information)
- Data regarding your use of our services, including interactions with our Platform.

You have the right to modify or update your personal details at any time.

2. Collection of Personal Information

We collect Personal Information when:

- You register or sign up for an account on our Platform.
- You subscribe to or inquire about our services.

- You make a payment through our Platform.
- You participate in surveys, contests, or promotional activities.

This information is collected for the purpose of providing our services to you, fulfilling your requests, processing payments, and communicating with you.

3. Use of Personal Information

We use your Personal Information to:

- Provide and improve our services.
- Process transactions and respond to your queries.
- Communicate important information such as updates, service changes, or security alerts.
- Comply with legal and regulatory requirements.
- Conduct market research, analytics, and enhance the overall user experience.

We may share your Personal Information with authorized third-party service providers (such as payment processors) for fulfilling the above-mentioned purposes. We ensure that such third parties are bound by confidentiality and data protection obligations.

4. Sharing & Disclosure of Personal Information

We may disclose your Personal Information under the following circumstances:

- To third-party service providers who facilitate transactions or service delivery.
- To comply with applicable laws, regulations, legal processes, or government requests.
- To protect our rights, property, or safety, our users, or others.
- With your consent, for purposes not mentioned above, such as marketing or third-party offers.

In the case of business transfers (merger, acquisition, etc.), Personal Information may be part of the transferred assets.

5. Data Security

We take reasonable measures to ensure the confidentiality and security of your Personal Information. Access to your information is restricted to authorized personnel only. We have data protection agreements with all concerned, including standard contractual clauses as prescribed under applicable law. Where your personal data is shared with third party vendors or service providers, we take appropriate steps to ensure that such data is processed, secured, and transferred according to applicable law thus protecting the confidentiality, availability, and integrity of your personal data, we take data security seriously, and we use appropriate technologies and procedures to protect personal data. Our information security policies and procedures are aligned with widely accepted international standards and are reviewed regularly and updated as necessary to meet our business needs, changes in technology, and regulatory requirements. We employ reasonable technical, physical and operational security measures intended to protect your personal data from loss, misuse, alteration, or unintentional destruction. Our security measures are periodically reviewed and updated in an effort to provide appropriate security for all personal data held by us. We implement appropriate measures and controls, including monitoring and physical measures, to store and transfer data securely.

We conduct privacy, information security, and other applicable training on a regular basis for our employees and contractors who have access to personal data and other sensitive data.

We require our third-party vendors and providers to protect any personal data with which they are entrusted in accordance with applicable law and our security policies and procedures.

We retain personal data for as long as is reasonably required to fulfil the purpose for which such data was collected, and any linked purposes such as satisfying any legal, accounting, or reporting requirements. In determining data retention periods, we take into consideration local laws, contractual obligations, and the expectations and requirements of our customers. When we no longer need personal information, we securely delete or destroy it.

While we implement safeguards to protect your data, no method of transmission over the internet or method of electronic storage is 100% secure. Hence, we cannot guarantee absolute security. You are responsible for maintaining the confidentiality of your login credentials.

6. Cookies and Tracking Technologies

Our Platform may use “cookie”, which is a small text file placed on a computer or other device and used to identify the user or device and collect information. In general, cookies can securely store a user’s ID and password, personalize home pages, and identify which parts of a site have been visited. A cookie cannot retrieve any other data from your hard drive, pass on computer viruses, or capture your email address. We use cookies to enhance user experience, track site usage, and personalize your experience. It helps us to improve the Platform on a continual basis. You may choose to disable cookies in your browser, though this may affect certain functionalities of the Platform.

7. Your Rights

You have the following rights regarding your Personal Information:

- Access: You can request a copy of your Personal Information.
- Correction: You can request correction of inaccurate or incomplete data.
- Deletion: You can request the deletion of your data, subject to regulatory obligations.

To exercise any of these rights, please contact us using the details provided below.

8. Third-Party Links and Services

Our Platform may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices or the content of these third-party services. Please review the privacy policies of any third-party services before providing your information.

9. Promotional Communications

By registering with our Platform, you agree to receive promotional emails, SMS, or push notifications from us regarding our services. You may opt out of such communications at any time by following the instructions in the communication or by contacting us.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page with an updated "Effective Date." It is recommended that you review this Policy periodically to stay informed about how we are protecting your Personal Information.

11.Children

We do not intend to collect or maintain personal data of individuals under 18 years of age without the consent of the parents. IF YOU ARE UNDER 18 YEARS OF AGE, PLEASE DO NOT USE OR ACCESS OUR PLATFORM OR OTHERWISE PROVIDE ANY INFORMATION TO US WITHOUT THE KNOWLEDGE AND CONSENT OF YOUR PARENT/GUARDIAN. If we learn that the personal data of an individual under 18 years old has been collected without verifiable parental consent, then we will take appropriate steps to delete such information.

12. Contact Us

If you have any questions or concerns regarding this Privacy Policy, or if you wish to exercise your rights regarding your personal information, please contact us at:

Jambavan Academy Private Limited

contact@sportsforlife.in

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